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In my opinion, having held a liquor license with different venues in HK, there are a few things that need to be looked at.

- 1. The process of getting/applying/renewing a license does not need to be so long and difficult. Filling out the same forms as the year before is time wasting. If there are no changes to the premises, should be a simple process. Not start from the beginning again filling out the same forms over and over again. Keep it simple.
- 2. Warnings and problems are often people who have something against a particular company or other companies who want to see the competition fail. Complaints should be investigated by the police in person! Not just a telephone complaint. Go talk to the person complaining and find out in person what the problem is. Too many good establishments being punished for nothing.
- 3. Why do license checks need to be done on a busy Friday or Saturday night? This hurts business' and can be done at better times when does not affect the business directly.

I would be happy to sit down and talk with someone about this. It needs to be improved. Thank you.

Regards

Warren McInnes Manager

SIDEWAYS (DRIVING CLUB)

Ph: 2

