

SCHEDULE 3 : Amendments

Financial, Operational, Environmental and Safety information to be provided by the Company under Clause 4

(1) Financial

- (i) annual review of the business of the Company;
- (ii) profit and loss account of the Company, the Maintenance Service provided under the Fixed Monthly Service Charge;
- (iii) balance sheet;
- (iv) auditor's report; and
- (v) number of directors within different bands of remuneration and the analysis of directors' remuneration including -
 - (a) directors' fee;
 - (b) basic salaries and allowances;
 - (c) contributions to pension schemes for directors;
 - (d) directors' bonuses; and
 - (e) sign-on fees and terminal payment.

(2) Operational

- (i) service standards;
- (ii) efficiency (*include measures to improve efficiency*);
- (iii) customer liaison;
- (iv) performance pledges;

Note : Items in italic bold are newly added/amended items

(v) *Fixed Monthly Service Charges; and*

(vi) *Fuel Cost Variation Charges.*

(3) **Environmental**

(i) environmental policy and objectives;

(ii) relevant environmental aspects and environmental performance of the company's activities and facilities;

(iii) environmental actions, programmes and education;

(iv) *environmental promotional activities;*

(v) *energy saving;*

(vi) *significant environmental achievements; and*

(vii) *awareness and outreach programmes such as community environmental programmes.*

(4) **Safety**

(i) *network & production plant safety;*

(ii) *customer safety;*

(iii) *occupational safety; and*

(iv) *safety service pledge.*