

## **Existing and planned measures on the promotion of racial equality**

### **Environment and Ecology Bureau (Environment Branch)**

The Environment and Ecology Bureau (Environment Branch) (EEB(EB)) aims to promote carbon neutrality and build Hong Kong into a liveable and sustainable city. We will continue to implement various blueprints for environmental protection including combating climate change, improving air quality, promoting electric vehicles and other means of green transport, and advocating resources circulation, as well as solicit stakeholder and public support for those issues.

EEB(EB) attaches great importance in facilitating equal access to our services by all members of the public, irrespective of their racial background amongst other things.

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| Services<br>Concerned                            | <ul style="list-style-type: none"><li>● Services provided to the public are neutral with regard to race and are delivered in Chinese and/or English. The information on EEB(EB)'s website is in both Chinese and English.</li></ul>  |
| Existing<br>Measures                             | <ul style="list-style-type: none"><li>● Our policies and their promotional information and materials are neutral with regard to race.</li><li>● EEB(EB) has been following established internal procedures in handling public enquiries.</li></ul>   |
| Assessment of<br>Future Work                     | <ul style="list-style-type: none"><li>● EEB(EB) will review our services regularly to facilitate equal access of all ethnic groups to the relevant information.</li></ul>  |
| Additional<br>Measures<br>Taken / To Be<br>taken | <ul style="list-style-type: none"><li>● Should we receive any requests from the people of diverse race group, we shall get in touch with the Centre for Harmony and Enhancement of Ethnic Minority Residents (CHEER) for assistance so that the information to be presented is in a comprehensible form to the people of diverse race group.</li></ul> |

For enquiries concerning the existing and planned measures on the promotion of racial equality, please contact Miss Cathy CHEUNG, Executive Officer (General)<sup>2</sup> via the following channels -

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**Environment and Ecology Bureau (Environment Branch)**

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